opendoor MISSION
RESTORING hope CHANGING lives

2025 ANNUAL REPORT











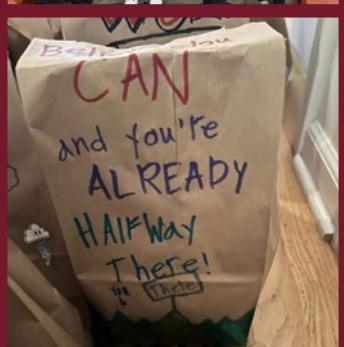


In the same way, let your light shine before others, that they may see your good deeds and glorify your Father in heaven.

Matthew 5:16









Emergency Services

Open Door Mission has been providing emergency services to Rochester's homeless since 1952. The heart of Open Door Mission is our food, shelter and clothing programs which help people who are experiencing immediate crisis.

Food

The Rochester community continued to rely on Open Door Mission's food program. Our ODM team served 131,040 meals and collected 711,734 pounds of food in 2025. ODM also stocked 11 church pantries across the City of Rochester and provided 453 emergency food boxes to families in need.

Shelter

ODM provided an overwhelming 35,516 nights of shelter to 2,229 unique individuals. The continued increase in shelter guests required us to move our shelter operations from our Main Street location to our larger Plymouth Avenue location.

Open Door Mission was honored by the Federation of Social Workers as the 2025 Human Service Nonprofit Organization of the Year!



Clothing

Open Door Mission's clothing ministry continued steady growth, with 397,500 pounds of clothing collected. ODM operates a free clothing boutique on 20 North Plymouth. In 2025, we served 1,421 clients.

TOP WORK PLACES 2022-2025 Democrat & Chronicle

Open Door Mission was again recognized by the Democrat and Chronicle as one of Rochester's Top Workplaces in 2025!

Transitional and Supportive Housing

Open Door Mission operates both transitional and supportive housing programs including men's recovery, our Coldwater Women and Children's Home and our Miller Building.



Recovery

ODM's men's recovery program is a 9-month, faith based recovery program with trauma-focused and bible-based curriculum. The program offers vocational training, housing and a path to life transformation. In 2025, ODM hosted 24 recovery students.

Supportive Housing

Open Door Mission offers 24 single-living studio and one bedroom apartments for single, formerly homeless adults. Our program provides onsite support services for residents including case management, job readiness and financial management assistance. In 2025, this program was full with 24 residents.

Transitional Housing for Women and Children

Coldwater Women and Children's Home, located in the Town of Gates, supports women in crisis by strengthening families in a safe and dignified environment. Coldwater provides one-on-one case management for each family as well as classes on parenting, nutrition, personal finances, job readiness and self-care. This six-month program helps women develop a plan for sustainable living, which includes finding permanent housing and jobs. In 2025, 18 families stayed at Coldwater.

Open Door Mission launched a new website! Check it out at https://opendoormission.com!



Mission:

Open Door Mission is a non-profit Christian Rescue Mission founded to provide for the spiritual and physical needs of the impoverished and homeless men, women and children of Rochester, NY by restoring hope and changing lives.



Leadership Team:

Robert Williams,
CEO

Sue Lebbon,
Vice President of Finance

Kate Munzinger,
Vice President of Advancement

Ashley Roose,
Vice President of Operations

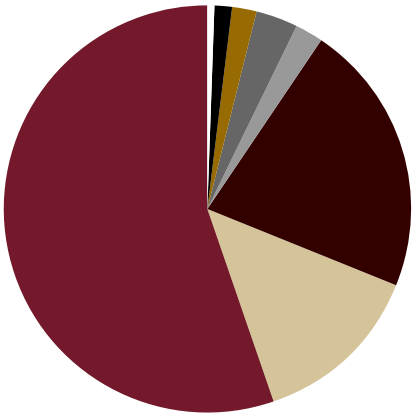
Kaylin *Searight*,
Vice President of Programs

Vision:

Through FAITH and COMMUNITY, Open Door Mission ensures that every person who comes through our doors is given the opportunity to experience life transformation.







Total Revenue = $8,857,092

- **Other:** 65,724 = 0.7%
- **Investment:** 126,075 = 1.4%
- **Churches:** 178,154 = 2%
- **Estates:** 290,255 = 3.3%
- **Foundation:** 202,233 = 2.3%
- **In-Kind:** 1,904,788 = 21.5%
- **Govt:** 1,206,055 = 13.6%
- **Individual:** 4,883,808 = 55.2%

Open Door Mission, Inc.

80 West Main Street
Rochester, NY 14614
www.opendoormission.com
development@opendoormission.com
(585) 454-6696
EIN: 16-6050714