

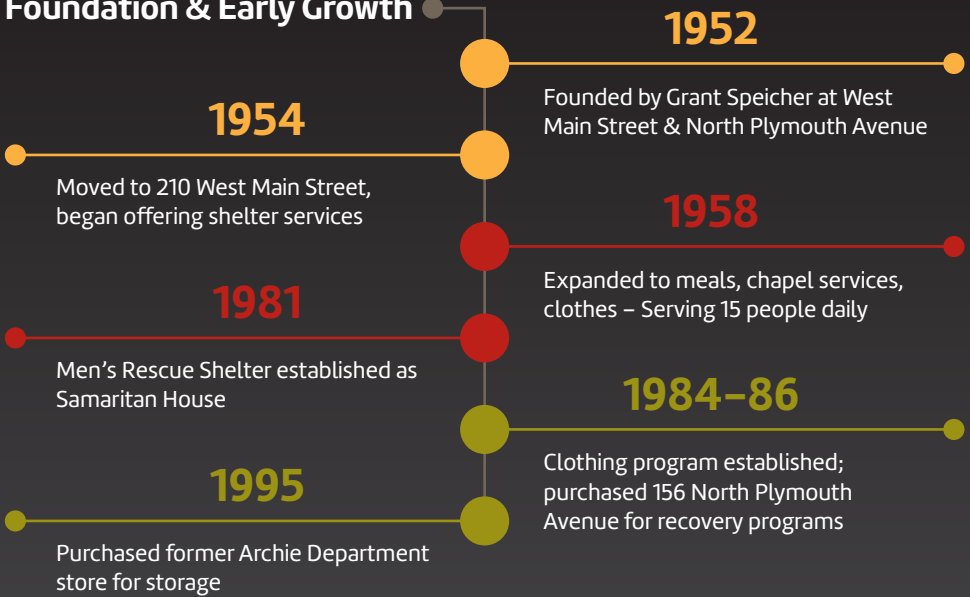


## GRATEFUL HEARTS OPEN DOORS

I WILL PRAISE YOU, LORD, WITH ALL MY HEART;  
I WILL TELL OF ALL THE MARVELOUS THINGS YOU HAVE DONE.

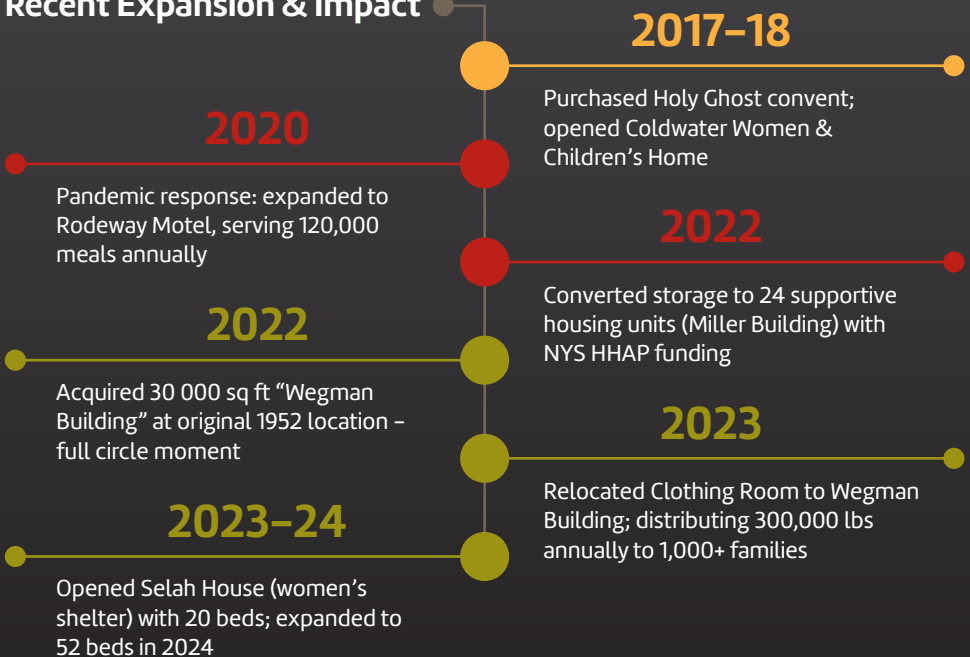
# ODM HISTORY: 70+ YEARS OF SERVICE

## Foundation & Early Growth



**70+ YEARS OF SERVICE • 120,000+ MEALS ANNUALLY • 150+ BEDS NIGHTLY**

## Recent Expansion & Impact



● Founding/Acquisition ● Program Expansion ● Infrastructure ● Recent Impact

# Letter from CEO Anna Valeria and Board Chair Steve Wichtowski

Open Door Mission experienced a year of challenging growth in 2024. **Thank you to our donors, volunteers, employees, and prayer warriors who continued to help us respond to the ever increasing call to help those in our community who are struggling with homelessness, addiction and crisis!**

2024 brought a season of gratitude. In June, Open Door Mission launched a year-long gratitude campaign entitled “Grateful Hearts. Open Doors”.

**The gratitude campaign is an organization-wide effort to thank the community for its support in growing, developing, and expanding our services.** Throughout the campaign, we extended our appreciation to people who have helped us on our journey and highlighted many of our favorite success stories.



**Open Door Mission also saw a dramatic increase in the need for all our services in 2024.**

**The number of people staying in Open Door Mission’s emergency shelters were the highest they have ever been in its almost 75 year history.** The increase was the result of many factors including: an increase in individuals battling addiction; untreated mental illness; the adverse effects of New York State’s changing laws; decreased supply of independent, safe affordable housing; and decreased funding for emergency beds.

**The dramatic increase for our services in 2024 made us recognize a need to provide a more person centered model.** In the year ahead, we will again be looking to our supporters to address this growing need as we move ahead with our plan to open a Homeless Residential Facility on the same corner where Open Door Mission was founded almost 75 years ago. As our plans begin to unfold for this incredible journey, we will be looking for your prayers and support.

**Every day, at every location and in every program, God is working in the lives of our program participants and staff. Thank you for your efforts in allowing this work to continue!**

We look forward to our continued partnership in 2025.

Sincerely,

A handwritten signature in black ink, appearing to read "Anna Valeria". The signature is fluid and cursive.

**Anna Valeria**  
CEO

A handwritten signature in black ink, appearing to read "Steve Wichtowski". The signature is fluid and cursive.

**Steve Wichtowski**  
Chair of the Board

# Emergency Services

## Food

Open Door Mission's meal service showed remarkable growth, serving 141,039 meals in 2024, representing a 21.2% increase from 2023. Food distribution reached 772,889 pounds, marking a 17.2% increase from the previous year.

## Meals

2020 – 92,307  
2021 – 70,432  
2022 – 99,266  
2023 – 116,337  
2024 – 141,039

## Shelter

ODM provided 31,951 nights of shelter to 2,349 unique individuals. This represents an 84.6% increase in shelter nights from 2023, reflecting both increased capacity and enhanced operational efficiency. The average daily occupancy grew from 47.4 to 87.5 individuals.

## Shelter

2020 – 14,517  
2021 – 13,228  
2022 – 20,353  
2023 – 17,304  
2024 – 31,951

## Clothing

The clothing ministry continued to show steady growth, with 381,087 pounds of clothing donations received in 2024, a 13.9% increase from 2023. We served 1,893 clients through this program, maintaining consistent service levels while improving distribution efficiency.

## Clothing

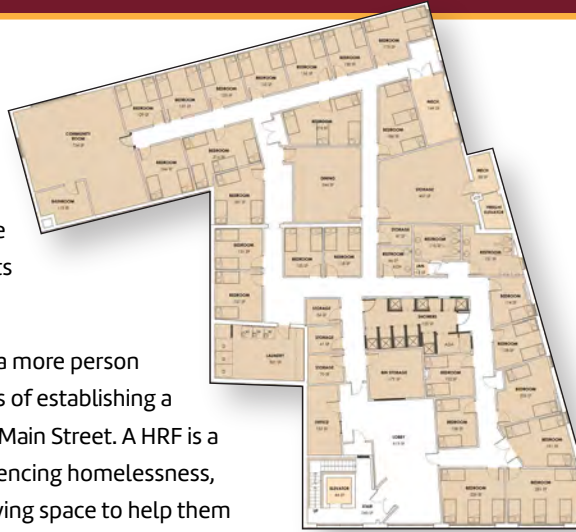
2020 – 289,923  
2021 – 289,486  
2022 – 304,200  
2023 – 334,568  
2024 – 381,087



# Looking Ahead... Homeless Residential Facility

According to our data, ODM's shelter nights have more than doubled in the last 4 years, increasing by an incredible 124%. 2024 saw the highest demand in our 73 year history with 31,951 shelter nights. Our current shelter space cannot sustain the increasing number of guests without making significant changes.

Our team has recognized the need to provide a more person centered model and are beginning the process of establishing a homeless residential facility (HRF) at 80 West Main Street. A HRF is a type of housing provided to individuals experiencing homelessness, offering them a more stable and long-term living space to help them transition towards independent living. The HRF model will allow us to provide a more dignified environment that focuses on life transformation instead of just shelter and food.



Please keep us in prayer as we work to make this plan a reality.  
To follow our progress, visit <https://opendoormission.com/hrf>



# Responsible Stewardship

Open Door Mission's fiscal year runs from July 1st to June 30th. In the fiscal year ending on June 30, 2024, we had a total revenue of \$8,344,734. In 2024, Open Door Mission had many sources of support including church giving, special events, foundations, and government grants; however, our strongest source of support continued to be faithful, individual donors.

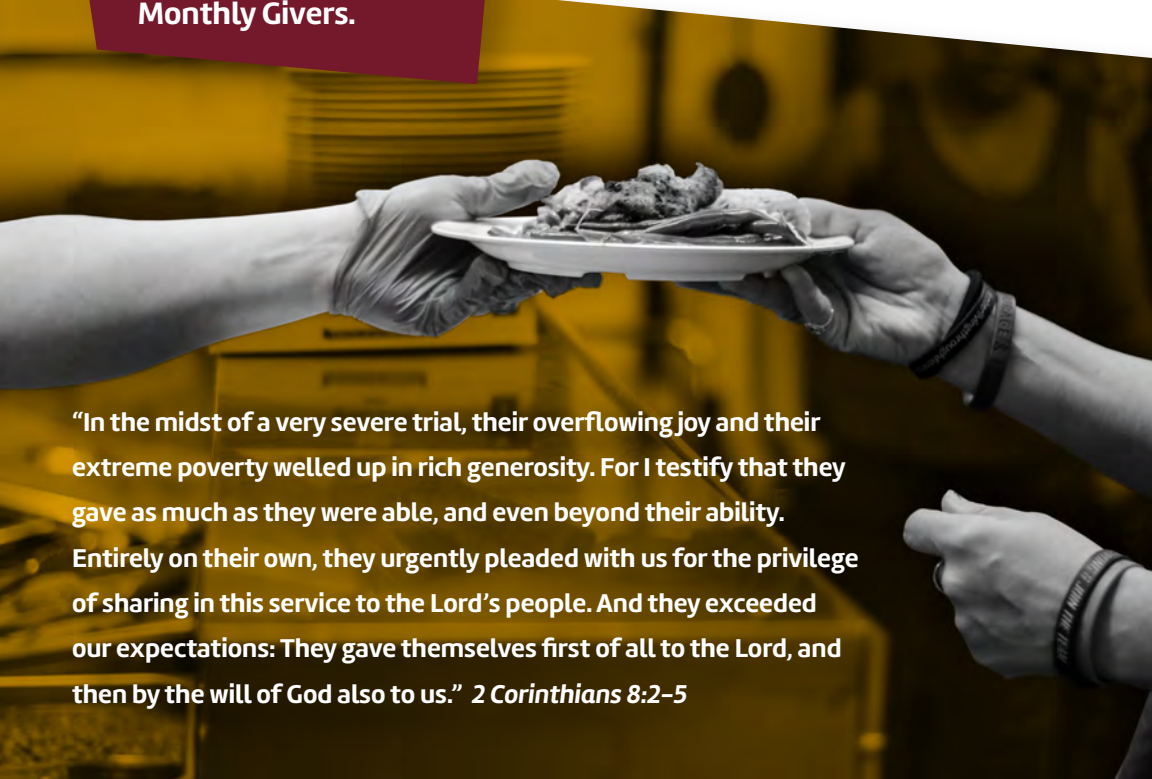
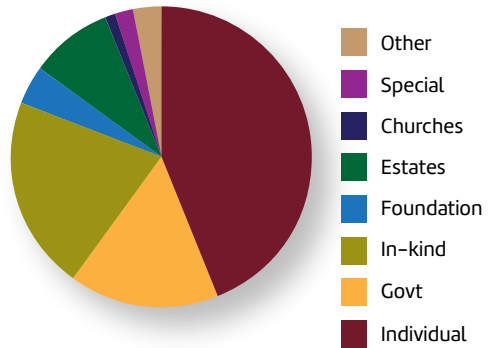


**We have 1,230 First-Time Givers in 2024!**

**We have 55 Church Partners.**

**We have 524 Individual Monthly Givers.**

## 2024 Budget: \$8,344,734



**"In the midst of a very severe trial, their overflowing joy and their extreme poverty welled up in rich generosity. For I testify that they gave as much as they were able, and even beyond their ability. Entirely on their own, they urgently pleaded with us for the privilege of sharing in this service to the Lord's people. And they exceeded our expectations: They gave themselves first of all to the Lord, and then by the will of God also to us." 2 Corinthians 8:2-5**

# Transitional and Supportive Housing

**Open Door Mission operates both transitional and permanent housing programs including Men's Addiction Recovery, Coldwater Women and Children's Home and our Miller Building.**

ODM's Men's Addiction Recovery program at Genesis House is a 9-month, faith-based recovery program with a trauma-focused and bible-based curriculum. The program offers vocational training and skills, housing, and life application to skills learned. In 2024, ODM hosted 20 recovery students.



Addiction Recovery

Permanent Supportive Housing



Open Door Mission offers 24 single-living studio and 1-bedroom apartment for single, formerly homeless adults. Our program provides on-site support services for residents including case management, job readiness training, financial management skill training, and job search assistance. In 2024, ODM's Miller Building had 20 residents.

Coldwater Women and Children's Home supports women in crisis by strengthening families in a safe and dignified environment. The transitional housing program creates sustainable living plans, offers services like medical, vocational, and academic assessments, along with training in parenting, nutrition, job readiness, money management, and self-care.



Transitional Housing for Women and Children

## **Mission:**

Open Door Mission is a non-profit Christian Rescue Mission founded to provide for the spiritual and physical needs of the impoverished and homeless men, women and children of Rochester, NY by restoring hope and changing lives.

## **Leadership Team:**

Anna Valeria,  
CEO

Sue Lebbon,  
Vice President of Finance

Kate Munzinger,  
Vice President of Advancement

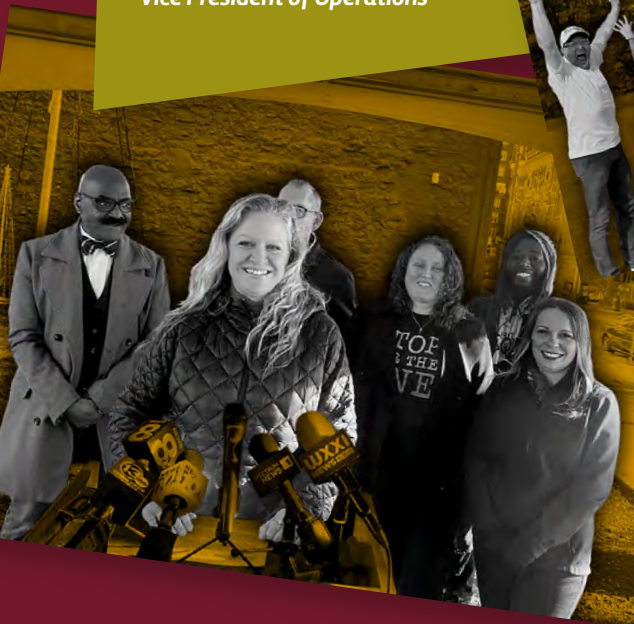
Ashley Roose,  
Vice President of Human Resources

Kaylin Schlonski,  
Vice President of Programs

Robert Williams,  
Vice President of Operations

## **Vision:**

Through FAITH and COMMUNITY, Open Door Mission ensures that every person who comes through our doors is given the opportunity to experience life transformation.



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